Lesson 10 4 December 2014

**Phone calls**

(*adapted from English Result Pre-Intermediate*)

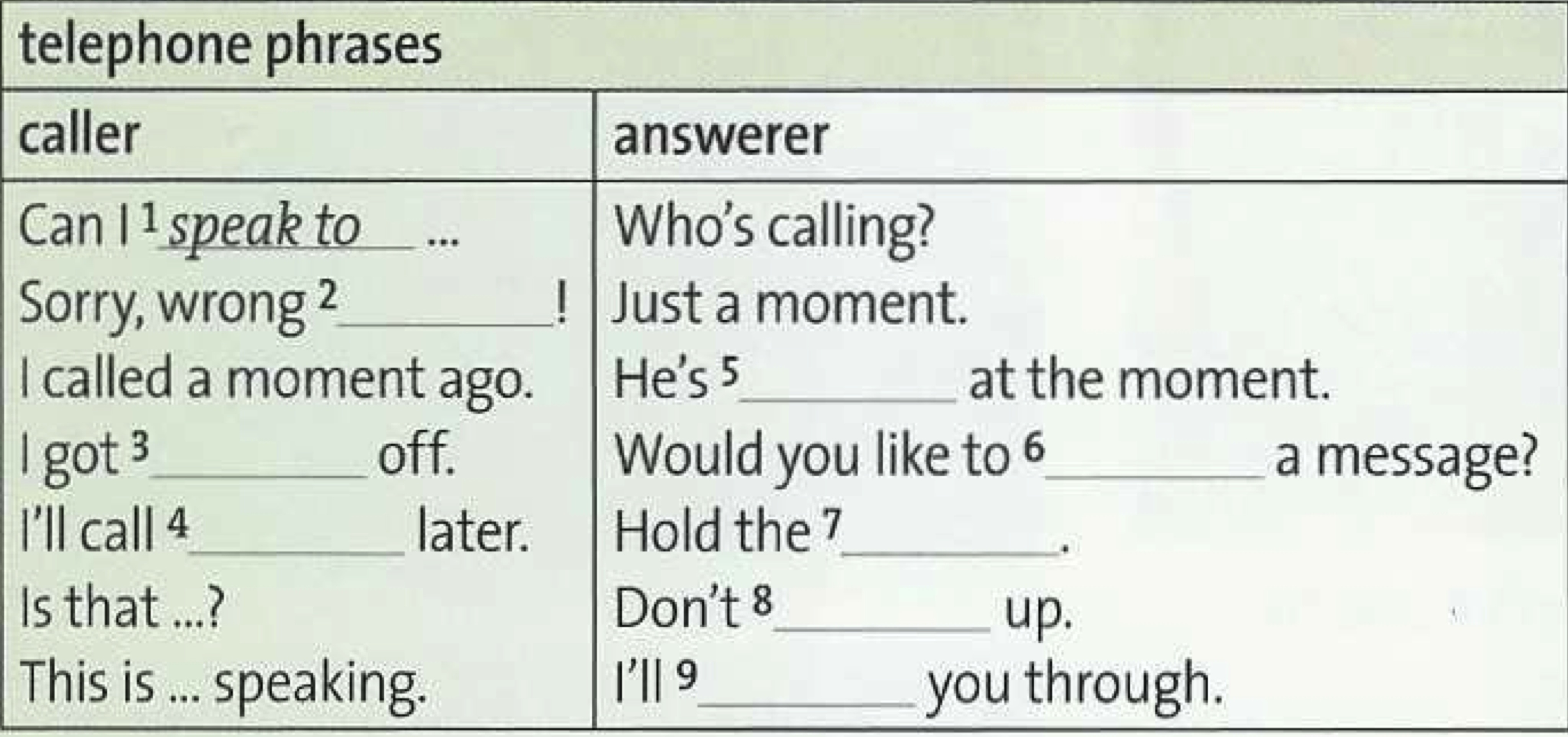
*1. Paola phones the college. Listen and say how many phone calls she makes.*



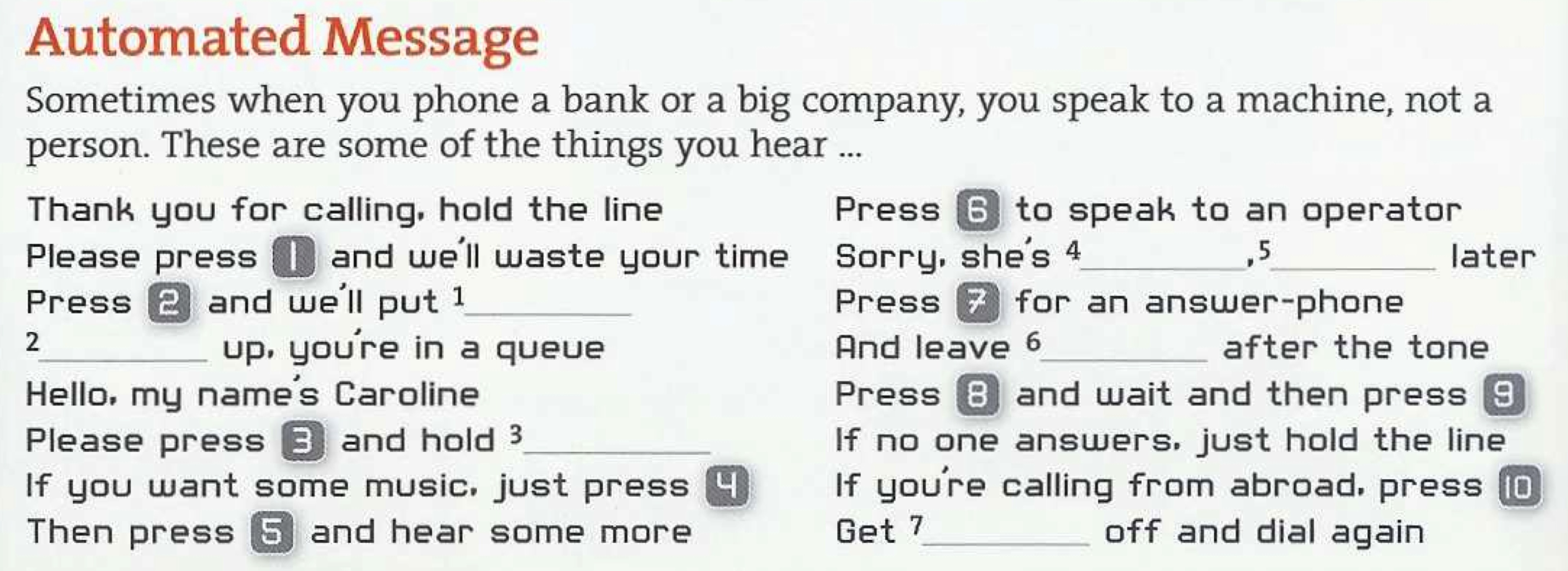
*2. Read the conversations again and answer the questions:*

1. What three problems does Paola have?
2. Where does Mr Hardy work?
3. Does Mr Hardy know Paola?

*3. Complete the telephone phrases:*



1. *Complete the automated message with the phrases from the table above*



*5. Which words from the Automated Message mean the following:*

1. A line of people who are waiting \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

2. A telephonist \_\_\_\_\_\_\_\_\_\_\_

3. A machine that takes messages \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

4. The sound you hear before leaving a message \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

5. In a foreign country \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

6. Push buttons to call a phone number \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

*6. Are these sentences from a person (P) or an automated message on a machine (M)?*

